

National Aeronautics and Space Administration



Headquarters

Washington, DC 20546-0001

April 25, 2019

Office of Communications

Katherine Anthony
American Oversight
1030 15th Street NW
Suite B255
Washington, DC 20005
foia@americanoversight.org

FOIA: 19-ARC-F-00456

Dear Ms. Anthony:

Thank you for your Freedom of Information Act (FOIA) request dated April 18, 2019, and received April 23, 2019, at the NASA Headquarters FOIA Office. Your request will be processed by the NASA Headquarters FOIA Office on behalf of the Ames Research Center (ARC). Your request was assigned FOIA Case Number 19-ARC-F-00456 and was for:

All communications regarding complaints received about Boeing 747-8 through the Aviation Safety Reporting System, including complaints about the craft's flight control features, to any employee of the Federal Aviation Administration.

Please be advised that NASA would not have records of complaints to the Federal Aviation Administration (FAA). You will need to contact the FAA directly for that agency's records.

Please be advised that ASRS Reports are publicly available and can be searched by anyone in the ASRS database online. According to the ASRS Office, no alerts, FYI Bulletins, or email communications were made from NASA to the FAA regarding the 747-8 from January 2017 to April 18, 2018. Systems searched were the ASRS Alerts System, the FYI Notification Database, and email.

You have the right under 14 CFR §1206.700 to appeal this determination within 90 days from the date of this letter. Your appeal must be in writing and should be addressed to:

Administrator
NASA Headquarters
Executive Secretariat
MS 9R17
Washington, DC 20546
ATTN: FOIA Appeals

Your appeal should be marked “Appeal under the Freedom of Information Act” both on the envelope and the face of the letter. A copy of your initial request along with a copy of this correspondence and any other correspondence with the FOIA office must be enclosed. In order to expedite the appellate process and ensure full consideration of your appeal, your appeal should also contain a brief statement of the reasons you believe this response to be in error.

Prior to filing an appeal, you may contact NASA’s Principal FOIA Officer, Nikki Gramian, via telephone at 202-358-0625 or via e-mail at Nikki.N.Gramian@NASA.gov to obtain further assistance or seek dispute resolution services for any aspect of your request. You may also send correspondence to Ms. Gramian at the following address:

National Aeronautics and Space Administration (NASA)
Freedom of Information Act Unit
NASA Headquarters
Attn: Nikki Gramian
Principal Agency FOIA Officer
300 E Street, S.W., 5P32
Washington D.C. 20546
(Fax) 202- 358-4332

Additionally, you may contact the Office of Government Information Services (OGIS) at the National Archives and Records Administration to inquire about the FOIA dispute resolution services it offers. The contact information for OGIS is:

Office of Government Information Services
National Archives and Records Administration
8601 Adelphi Road-OGIS
College Park, Maryland 20740-6001
Email: ogis@nara.gov
[Telephone: \(202\) 741-5770](tel:(202)741-5770)
[Toll free: 1-877-684-6448](tel:1-877-684-6448)
[Fax: \(202\) 741-5769](tel:(202)741-5769)

Important: Please note that contacting any agency official including the undersigned or NASA’s Principal FOIA Officer and/or OGIS referenced above is not an alternative to filing an administrative appeal and does not stop the 90 day appeal clock.

If I can be of further assistance, please feel free to contact me at martha.e.terry@nasa.gov or (202) 358-2339.

Sincerely,



Martha Terry
NASA FOIA Officer
Headquarters, Office of Communications

